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This manual contains important safety instructions that must be followed during the installation and start-up of the device. It's recommended to give special attention to the paragraphs highlighted by the symbol Λ , in order to reduce the risks of electric shock and prevent damage to the device.

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Installation and Configuration Manual for Aurora Photovoltaic Inverters

This document describes the installation and configuration procedure for Power-One Aurora Photovoltaic Inverters.

The models this document refers to are shown in the table below.

SINGLE PHASE	THREE PHASE
PVI-3.0-TL-OUTD	PVI-10.0-TL-OUTD
PVI-3.0-TL-OUTD-S	PVI-10.0-TL-OUTD-S
	PVI-10.0-TL-OUTD-FS
PVI-3.6-TL-OUTD	
PVI-3.6-TL-OUTD-S	PVI-12.5-TL-OUTD
	PVI-12.5-TL-OUTD-S
PVI-4.2-TL-OUTD	PVI-12.5-TL-OUTD-FS
PVI-4.2-TL-OUTD-S	
PVI-5000-TL-OUTD	
PVI-5000-TL-OUTD-S	
PVI-6000-TL-OUTD	
PVI-6000-TL-OUTD-S	





CONTENTS

1 <u>Useful information and safety regulations</u>	3
2 Package contents inspection	4
3 Selection of installation location	5
4 Wall mounting	5
5 Electrical connections (AC, DC side and PE connection)	7
5.1 <u>AC Side Connections</u>	8
5.2 DC Side Connections	10
6 <u>Configuration of input channel operating mode</u>	12
7 <u>RS485 communication line connection</u>	14
8 Pre-commissioning checks	16
8.1 <u>Electrical checks</u>	16
8.2 <u>Mechanical checks</u>	17
9 Start up and connection to the grid	18
10 <i>Possible configurations required at start up</i>	19
10.1 Selection of grid standard	19
10.2 Other configurations	21
11 Start-Up Troubleshooting	22
12 Troubleshooting help	26
System structure	27
Appendices:	
<u>A – Pin-Out of RJ12 / RJ45 Connector</u>	
<u>B – Cable Wiring Diagram for RS485 Line</u>	

D – Cable Withing Diagram for N3465 Line
C – Technical Data
PVI-3.0/3.6/4.2-TL-OUTD
PVI-5000/6000-TL-OUTD
PVI-10.0/12.5-TL-OUTD





1. Useful information and safety regulations

This manual contains important safety instructions which must be carefully followed during the installation and commissioning of the device. It is advisable to pay particular attention to the paragraphs marked with the symbol $\underline{\Lambda}$, this will reduce the risk of electric shock and prevent damage to the device.



All the operations described below must be carried out exclusively by qualified staff in compliance with national and local safety regulations.



For all stages of installation, the instructions and warnings shown in the various chapters must be followed step by step so as to avoid danger situations or the possibility of damaging the equipment. Every operation that does not comply with these instructions will lead to the immediate loss of the warranty.



There can be live parts, uninsulated parts and hot surfaces while the inverter is working. Unauthorized removal of the required protections, improper use, faulty installation or inappropriate operation and tampering with the unit (e.g. adding extra holes) give rise to the risk of serious damage to persons and things and lead to the immediate loss of the warranty.



The system must be connected to the mains distribution system only after the Body appointed to distribute electricity has given its approval, as required by the national regulations in force.



Check the national regulations and local standards so that the electric installation diagram complies with them.



Always respect the nominal voltage and current data when planning the system (see the technical data table in Appendix C).





2. Package contents inspection

Check that the package contents comply with the following list:

- PVI-xx-TL-OUTD-yy Inverter [1 piece] (xx = 3.0/3.6/4.2/5000/6000/10.0/12.5; yy = S /FS)
- Wall mounting bracket [1 piece]
- Installation Manual [1 piece]
- CD with communication SW and documentation in electronic format [1 piece]
- Kit consisting of:

	PVI-3.0-TL-OUTD PVI-3.6-TL-OUTD	PVI-4.2- TL-OUTD	PVI-6000-TL-OUTD PVI-5000-TL-OUTD	PVI-10.0-TL-OUTD PVI-12.5-TL-OUTD
Screw 6.3x70	2	2	3	5
Dowel SX10	2	2	3	5
WAGO flat head angled screwdriver	/	/	1	/
M20 cable gland	1	1	1	1
M25 cable gland	1	1	/	/
M32 cable gland	/	/	1	/
M40 cable gland	/	/	/	1
M25 cable gland nut	1	1	/	/
M32 cable gland nut	/	/	1	/
M40 cable gland nut	/	/	/	1
Red AWG10 cable with insulated female fastons	1	1	1	/
Black AWG10 cable with insulated female fastons	1	1	1	/
Black AWG12 cable with insulated female fastons	/	/	/	2
36A3M20 type gasket	1	1	1	1
TGM58 cylinder	1	1	1	1
T20 TORX wrench	1	1	1	1
M6x10 screw	1	1	1	/
D.18 washer	3	3	4	5
Perforated screw for front panel lead sealing	/	/	2	/
Signal terminal board counterparts	2	2	/	*
Positive-input connector counterparts	2	3	4	**
Negative-input connector counterparts	2	3	4	**

*3-way terminal board counterparts (ALARM): 2 pieces; 8-way terminal board counterparts (signals): 2 pieces. **Per the PVI-10.0/12.5-TL-OUTD-S models: 4 pieces; for the PVI-10.0/12.5-TL-OUTD and PVI-10.0/12.5-TL-OUTD-FS models: 6 pieces.





3. Selection of installation location

The installation location of the AURORA inverter must be chosen taking in account the followings:

- Choose a location sheltered from direct sunlight or other sources of heat.
- Choose a well ventilated place so as to allow good circulation of air around the unit; avoid places where air cannot circulate freely around the unit.
- Choose a place with sufficient space around the unit to permit easy installation and removal of the object from the mounting surfaces.
- If more than one unit is installed, avoid placing one unit above the other so as to prevent overheating of
 the unit installed above through the heat given off by the one below. Some examples of multi-inverter
 installations are shown in the picture below.



4. Wall mounting



The AURORA inverter should be mounted vertically, with a maximum inclination from the vertical of 5°. Any larger inclination from the vertical could reduce the power conversion capability with a consequent reduction in energy harvesting.

To correctly wall mount the inverter, follow the following procedure:

• Drill Ø 10 mm holes to a depth of 75 mm in line with the support bracket's fixing holes (det. [A])

- Secure the inverter's support bracket using the SX10 dowels and 6.3x70 screws provided. The inverter's spring hook (det. **[B]**) must be positioned at the top; the fixing PEM M6 (det. **[C]**) must be positioned at the bottom.
- Hook the inverter to the bracket spring (det. **[B]**) by the screw holes in the bracket on the back of the inverter (det. **[D]**). Secure the lower part of the inverter to the PEM M6 on the bracket (det. **[C]**) using the M6x10 screw, the D.18 washer and the slot in the inverter's lower flange (det. **[E]**).

Note: In the PVI-10.0/12.5-TL-OUTD models the support bracket only permits the upper part of the inverter to be secured through the procedure previously described; to secure the lower part of the inverter, in the absence of the PEM M6, you must make additional holes in line with the slot in the inverter's lower flange (det. [E]), and then use the SX10 dowels and 6.3x70 screws to secure the part to the wall.











5. Electrical connections (AC, DC side and PE connection)



Warning! Aurora inverters are TRANSFORMERLESS inverters. This topology means the photovoltaic generator must be kept floating to earth: **no generator pole should be earthed**.



Warning! Aurora inverters **must** be connected to earth (PE) by the prepared clamp and using a cable with a section suitable for the maximum failure current that can be had on the system. Any failure of an inverter which is not connected to earth by the appropriate terminal block or screws is to be considered outside the warranty.



Warning! Aurora inverters **cannot** be powered by unlimited sources of current, e.g. batteries. Powering the device with this type of energy source can cause irreparable damage to the unit, with consequent invalidity of the warranty conditions.



Warning! For the AC and DC side use cables with a suitable section for the internal conductor (refer to Appendix C).



Warning! Aurora inverters are supplied with an internal protection system able to detect any ground fault occurring on the DC side of the equipment or inside the inverter. This protection system, designed to disconnect the inverter in the event of an accidental indirect contact or a breach of the insulation, is not capable of protecting the inverter from a dead short of one of the poles of the solar array when the equipment is connected to the AC grid (such an event could damage the inverter and such damage is not covered by the warranty). Further, this protection system is not capable of protecting the AC line to which the inverter is connected, for which you are recommended to install an automatic circuit breaker which will cut out in the event of a leakage on that line. The following table shows the characteristics of such a device that would be required for the various inverter models.

Characteristics	INVERTER MODEL						
Circuit Breaker	PVI-3.0-TL-OUTD	PVI-3.6-TL-OUTD	PVI-4.2-TL-OUTD	PVI-5000-TL-OUTD	PVI-6000-TL-OUTD	PVI-10.0-TL-OUTD	PVI-12.5-TL-OUTD
Туре	AUTO	AUTOMATIC CIRCUIT BREAKER WITH MAGNOTHERMIC-DIFFERENTIAL PROTECTION					
Rated Voltage		230Vac 400Vac				Vac	
Rated Current	20	20	25	32	40	20	25
Magnetic Protection Characteristics		B/C					
Differential Protection Type	A/AC						
Differential Sensitivity	300mA						
Number of Poles			2			3,	/4





 Remove the inverter's front panel by unscrewing the screws on the panel with the Torx T20 wrench provided



Front panel: panel removal screws.

5.1 AC SIDE CONNECTIONS

- Make sure the AC line is disconnected.
- Place the M25/M32/M40 cable gland in the hole used for the AC cables and pass the cable through for connection to the AC mains and PE connection. Use the following types of cable:
 - Single-phase inverter: three-pole cable (L+N+PE)
 - Three-phase inverter with triangular connection to the grid: four-pole cable (R+S+T+PE)
 - Three-phase inverter with star connection to the grid: five-pole cable (R+S+T+N+PE)
 - The table below shows the locking ranges for the cable glands provided with the inverters.

Cable Gland	Locking Range
M20	7 – 13 mm
M25	10 – 17 mm
M32	13 – 21 mm
M40	19 – 28 mm

If the green-yellow protection cable is separate to the mains connection cable, use one of the holes present and the related M20 cable gland supplied.

- $\sqrt{}$ Make sure that the cable selected for the connection has an external diameter that fits the cable gland through which it must be inserted to the inside the inverter.
- Connect the cables respecting the position of the earth lead (PE). In the PVI-3.0/3.6/4.2/5000/6000-TL-OUTD models it is also possible to connect the earth lead to the fastening screw on the board by means of an eyelet or spade lug cable terminal (det. [F]).





AURORA[®] Photovoltaic Inverters



 Tighten the cable gland making sure that it grips the surface of the cable so that the seal is ensured and hence the level of environmental protection. It is possible to use one of the holes on the inverter for the passage of the green-yellow cable: in this case remove the screw cap and use the M20 cable gland for the cable's passage.





	5.2 DC SIDE CONNECTIONS						
• Check the polarity of each couple of cables that must be connected to the inverter input: mark the cable corresponding to the positive pole so as to be able to distinguish it from the one corresponding to the negative pole. In the case of several strings, observe the correspondence between the negative and positive of each string.							
 Check the value music permitter covered 	 Check the open circuit voltage of each pair of cables which must be connected in input to the inverter: the value must in no case exceed the maximum input voltage of the inverter. Voltage values which exceed the permitted levels may irreparably damage the unit. Any consequential damage to the inverter is not covered by the warranty. 						
 In the car Higher y 	se of –FS models th alues can damage	ne input current in each connector m the fuse. For all the other models th	ust not exceed 12A (internal fuse curre e input current limit is 20A for each co	ent limit). nnector.			
 Crimp th (external 	ne MC4/WM count I) paying attentior	terparts to the string cables or the on to the polarity of the voltage and the string cables or the totage and the string cables of the	ables from the string disconnecting sthe connector / terminal.	switches			
	POLARITY	CONNECTOR	TERMINAL				
	Positive						
	Negative						
Note: The French standard UTE-15-712-1 requires that supplementary retaining clips are assembled to the input connectors to avoid the risk of accidental disconnection. Note: These retaining clips are not supplied in the accompanying assembly kit.							
The retaining clips can be ordered directly from Power-One, quoting the following codes: 3G830020000 (for Multicontat connectors) 3G830010000 (for Weidermüller connectors)							
Procedure for assembling retaining clips and MC4 connectors (Multicontat connectors)							
Insert the retaining clip as shown in the figure.							
Fit the male connector into the female connector.							











6. Configuration of input channel operating mode

The two input channels can be configured in two modes: independent mode and parallel mode. The choice of input channel configuration depends on the photovoltaic generator's characteristics and the inverter's power and current limits. Refer to the system design documentation, or the documentation on the CD, for the inverter input configuration choice.



Warning! For the two channels to be used in independent mode, it is a NECESSARY condition that the photovoltaic generator connected to each input has a maximum current and power below the channel's current and power limit.



Warning! For the two channels to be used in parallel mode, it is RECOMMENDED that the photovoltaic generator connected to the two inputs has strings with the same number of modules in series and that all the modules have the same installation conditions (inclination / orientation).

/ Refer to the technical data table in Appendix C to find out the current and power limits of each input channel for the various inverter models.

If the string's current or power is above the current or power limit of the input channel to which it is connected, the two input channels **MUST** be configured in parallel. This condition also concerns the case where the photovoltaic generator comprises <u>only one string</u> with power above the inverter's single input channel power limit.

Note: the inverters are pre-set in the factory with INDEPENDENT input channels.

If the conditions shown above are not met, consult the photovoltaic system's designer immediately.





CONFIGURATION MODES FOR THE CHANNELS IN PARALLEL

Should it be necessary to configure the channels in parallel, follow the following procedure:

- Remove the front panel of the inverter
- Using the AWG10/12 cables with insulated female fastons, connect the positive terminal of input 1 to a positive terminal of input 2 (det. [L]). Repeat the connection for the negative terminals (det. [M]).







7. Configuration dip-switch for input channel operation mode.

The RS485 communication port is the inverter's communication port. AURORA uses a HALF-DUPLEX RS485 communication line made up of two transmission reception lines (+T/R and -T/R) and a reference communication line (RTN): all three lines must be wired in a daisy-chain ("in-out"). It is advisable to use a twisted-pair screened cable for the communication line: the screen must be earthed at only one point (typically near the monitoring system) and continuity inside each element of the chain must be given to the screen. Refer to Appendix B.

The chain connection can be made without distinction by using the connector couples (one for in and one for out – det. [P]) or the terminal block (det. [Q] or det. [R]). The connectors are identified by the printing "RS485(A)" and "RS485(B)": use of connector "A" as in and "B" as out is not compulsory (both connectors can be used as in or out). Refer to APPENDIX A for the PIN-OUT of the RJ12 and RJ45 connectors.

The last inverter in the daisy chain must be "terminated" or the 120 Ohm communication line termination resistance must be activated by switching the dip-switch (det. [S]).



The PVI-3.0/3.6/4.2/10.0/12.5-TL-OUTD models are equipped with a two-level terminal block allowing one level to be used for line-in connection and the other for line-out connection. The terminal block is also equipped with the LNK terminal for the PVI-3.0/3.6/4.2-TL-OUTD models and SCLD for the PVI-10.0/12.5-TL-OUTD models allowing continuity to be given to the cable screen.

On the other hand the PVI-5000/6000-TL-OUTD models are equipped with a one-way terminal block (det. **[Q]**) and therefore it is necessary to couple the line-in and line-out leads in the same clamp.

Note about the built-in USB port in the PVI-3.0/3.6/4.2/5000/6000-TL-OUTD models

The USB communication port is a service port. This port exists for diagnostic use and the internal controller's firmware upgrade and is limited to service staff. Although drivers have been released (compatible with Windows XP and for which no upgrades are envisaged) which permit this port to be also used for monitoring (not recommended), the <u>primary use remains strictly tied to debugging and</u> <u>updating the system</u>. Power-One recommends the use of the RS485 port for the continuous monitoring of system data.

With regard to the communication interface, the use of the dedicated Power-One PVI-RS485_RS232 or PVI-USB-RS485_232 type converter is strongly recommended in order to prevent compatibility problems that can sometimes be encountered with the standard models on the market.





Note about the use of the "Alarm" terminal block: the alarm terminal block makes the contacts of a relay available to indicate configurable alarm conditions (for information on the possibility and configuration modes of the "Alarm" function, see the user manual on the CD that comes in the package). The alarm contact is available under normally open (N.O.) or normally closed (N.C.) operation compared to the common terminal (C). The maximum rating for voltage / current that the relay can support is 230V / 1A.



Note: Perform the following operations ONLY if the "Germany" has been or will be selected as Nation (for details of the Nation selection, see section 10.1).

The VDEW directive (applicable in Germany) requires that in a three-phase system the maximum imbalance between the phases is 4600 W.

For PVI-6000-TL-OUTD models which have a nominal output power greater than this limit, a series of steps are required to ensure the limitation of the power in the event of phase imbalance.







 On the display, set the mode to "3 Phase Unbalanced" (see section 10 for information about using the display buttons). Select the "Settings" menu, key in the password (default 0000), select the "Remote Control" menu and select "3-PH Unbal."



In the event that a unit is switched off or becomes faulty, the other units are consequently set to limit their output power to 4600W avoiding any unbalance of the phases.

8. Pre-commissioning checks



Warning! Carrying out preliminary checks before commissioning the inverter is always recommended; this way you avoid possible damage to the unit that could be caused by its faulty installation.

The main checks to carry out are the following:

8.1 ELECTRICAL CHECKS

• PE connection check: check the inverter has an earth connection.



Warning! Power One Aurora inverters **must** be connected to earth by the prepared clamp and using a cable with a section suitable for the maximum failure current that can be had on the system. Any failure of an inverter which is not connected to earth by the appropriate terminal block or fastening screws is to be considered outside the warranty.

- Check of the input voltage values: check that the inverter's input voltage does not exceed the permitted limits (ref. technical data table in Appendix C). Voltage values above the specifications can irreparably damage the unit. Any consequent failure of the inverter is to be considered outside the warranty.
- Check of the input voltage polarity: make sure the input voltage has the correct polarity.
- Check of the photovoltaic generator's insulation to earth: use an insulation tester to make sure that insulation resistance to earth for the DC section of the system is greater than 1MOhm. Resistance insulation values of less than 1MOhm do not permit the inverter to complete the parallel with the grid. Resistance insulation values of less than 10MOhm can hide insulation problems that could be accentuated in periods when there is humidity in the photovoltaic generator.



Warning! Aurora inverters are supplied with an internal protection system capable of detecting any earth leakage occurring on the DC side of the equipment or inside the inverter on the output side of the AC terminal connector. This protection system, designed to disconnect the inverter in the event of an accidental indirect contact or a breach of the insulation, is not capable of protecting the inverter from a dead short of one of the poles of the solar array when the equipment is connected to the AC grid (such an event could damage the inverter and such damage is not covered by the warranty). Further, this protection system is not capable of protecting the automatic circuit breaker which will cut out in the event of a leakage on that line (see the table on page 7 for the characteristics of the automatic circuit breaker for each inverter model).

• Check of the grid voltage: check that the voltage of the grid to which the inverter will be connected complies with the values shown in the technical data table in Appendix C.

Voltage values above the specifications can irreparably damage the unit.





8.2 MECHANICAL CHECKS

- Make sure the cable glands are mounted properly. The cable glands must be adequately locked and prevent any movement of the cable. Also make sure the cable glands are solidly fixed to the inverter's chassis.
- Make sure that the gasket on the front panel has been correctly mounted. The gasket must completely cover the red line on the front of the inverter.





Reference Line

Correct Mounting



Warning! To ensure the inverter is waterproof, the front panel screws must be tightened to a torque wrench setting of at least **1.5 Nm (13.2 in-lbs)**.





9. Start up and connection to the grid

Once the pre-commissioning checks have been performed, it is possible to proceed to starting up the inverter and connecting it to the grid, following the procedure shown below.

- Switch the integrated switch (versions –S and –FS) to the ON position or close the external switches: If the input voltage
 applied to one of the two input channels is greater than the minimum starting voltage, the inverter will start up.
- When the inverter starts up for the first time it asks you to select the "Nation" of the country where it has been installed. See section 10.1 for more details about selecting the "Nation". After you have set the Nation value, the message "Inizializing... Please Wait" is displayed.
- Depending on the input voltage value, the inverter will show various messages on the display and change the behaviour of the three LED:

Input voltage	Display message	LED status	Description
Vin <vstart< td=""><td>Waiting sun</td><td>Green=FLASHING Yellow=OFF Red=OFF</td><td>The input voltage is not sufficient to permit con- nection to the grid.</td></vstart<>	Waiting sun	Green=FLASHING Yellow=OFF Red=OFF	The input voltage is not sufficient to permit con- nection to the grid.
Vin>Vstart	No Vac	Green=FLASHING Yellow=ON Red=OFF	There is sufficient input voltage to permit connec- tion to the grid: the inverter waits until there is grid voltage to carry out the parallel.

Note: the inverter is powered ONLY by the voltage coming from the photovoltaic generator: presence of grid voltage alone IS NOT SUFFICIENT to permit the inverter to start up.

Note: the inverter start-up voltage (Vstart) is the input voltage value though which the inverter connects to the grid. This value avoids repeated connection and disconnection in periods of reduced radiation (typically in the morning). It is possible to modify the start-up voltage within a set range via the display and the four keys (Ref. Par. 10 and the technical data table in Appendix C).

You are recommended to reduce the start-up voltage only when absolutely necessary, i.e. when the Configurator software indicates that the parameter needs to be changed to avoid repeated connection and disconnection to the AC Grid which could impact the reliability of the AC grid relays.

Note: the start-up voltage also sets the minimum voltage for the inverter to operate in MPPT. The inverter turns itself off because of input undervoltage when the input voltage (for each channel) drops below 70% of the start-up voltage (for the channel).

With the inverter in "No Vac" status, close the AC switch downstream the inverter so as to apply the grid
voltage to the inverter: the inverter performs the grid voltage check, measures the photovoltaic field's
insulation resistance against earth and carries out other self-diagnosis checks. During the checks before the
parallel with the grid, the green LED keeps flashing, the others are off.

Note: during the grid voltage check and measurement of the insulation resistance, the values for the grid voltage and frequency and the insulation resistance measured by the inverter are shown on the display. The inverter completes parallel with the grid SOLELY if the grid parameters meet the ranges provided for by the regulations in force and if the insulation resistance is greater than 1Mohm.





- If the preliminary checks for parallel to the grid are successful, the inverter connects to the grid and begins to export power to the grid. At this stage, the display shows the inverter's parameters in cycles. The green LED stays lit whereas the others are off.
- Turning off the unit: follow the operations described for commissioning in reverse order. Opening the
 switch downstream the inverter will light up the yellow LED and display message W003 and then "No Vac";
 opening the built-in disconnection switch or the external disconnection switches will completely turn off
 the unit (LED off and display off).

Note: during the night, or more generally when the input voltage (DC) is insufficient to turn on the internal auxiliary power supply, the inverter will be completely off.

10. Possible configurations required at start up

Below is a list of possible configurations that may be required at the inverter's start-up. Other configurations are possible, these are not strictly related to the inverter's start-up and for them you should refer to the User Manual. The following configurations can be modified with the four keys on the display (Esc, Up, Down and Enter); by pressing the Up and Down keys you go from one item to another or scroll the numerical scale, by pressing the Esc key you return to the previous menu and by pressing the Enter key you go to the sub-menu corresponding to the selected item or you go to the next figure to modify. To access the following functions, you have to open the "Settings" item from the main menu, entering the password which is **0000** by default.

10.1 SELECTION OF GRID STANDARD					
• When the inverter starts up for the first time it asks you to select the "Nation" of the country where it has been installed.					
>No Nation Australia					
 Use the keys on the 	e display to scroll and select one o	f the Nations listed in the fo	ollowing table:		
	NATION (displayed)	LANGUAGE]		
	No Nation	English			
	Australia	English			
	BENELUX	French]		
	China	English			
	Czech Rep.	Czech			
	France				
	Germany	German			
	Greece	English			
	Ireland English				
	Italy	Italian			
	Portugal	English			
	Spain	Spanish			
	UK	English			
			-		





INSTALLATION AND CONFIGURATION MANUAL FOR AURORA PHOTOVOLTAIC INVERTERS



Warning! Select the grid standard carefully to avoid any problems with the grid connection. The selection of the grid standard automatically configures the inverter to ensure that it complies with local standards.

 After you have selected the required Nation, press ENTER: you will be requested to confirm your choice by holding down the ENTER key for 5 seconds.





Warning! From the moment that the grid standard is set you have 24 hours to make any changes to the value, after which the "Nation Select" functionality is blocked, and any subsequent changes can only be made using a password provided on request by Power-One.

Note: In the event that an error is made in the selection of the Nation value, it is possible, during the first 24 hours when the inverter is powered*, to modify the Nation value by selecting: **Settings** -> **Nation** -> **Nation** Select.



 You can check how much time remains before the "Nation Select" button is blocked, by selecting Settings -> Nation -> Remaining Time.



 After 24 hours* the inverter is powered, you can only change the Nation setting using a password provided on request by Power-One. To request this password, contact the Service Power-One and communicate the serial number (S/N) of the inverter and its "Authorization Key" code, which can be obtained by selecting Settings -> Nation Select.



• After obtaining the password, select **Settings -> Nation -> Nation Select**, press ENTER and enter the password supplied by Power-One.

>Nation Language		>Nation Select Remaining Time	┝	Auth. Key 123456	⊣[Password Ø****	
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• After you have entered the password, the "Nation" value can be changed for a further period of 24 hours.

^{*} The 24 hour period begins (and continues) when you select a Nation









11. Start-Up Troubleshooting

Start-up Troubleshooting concerns the solving of the main problems that can occur during the first start-up phase.

Should problems arise in the unit's commissioning phase, it is possible to solve the problem by looking for the corresponding problem in the table and following the instructions.



Warning! Tampering with the unit, even to solve a problem, leads to the loss of the unit's warranty. Before undertaking any tampering that could cause the loss of warranty, contact the Power-One customer assistance service.

Problem	Possible causes	Checks/Possible solutions
The inverter does not start. Display message: none Green LED: OFF Yellow LED: OFF Red LED: OFF	There is no input voltage (DC) present or it is present but with reversed polarity.	 Check the status of the built- in disconnecting switch or the external disconnecting switches; Check the state of any internal or external fuses; Check the inverter's input voltage polarity; Check that the input voltage is at least more than 120V (refer to the technical data).
The inverter does not establish parallel with the grid. Display message: No Vac Green LED: FLASHING Yellow LED: ON Red LED: OFF	There is no grid voltage	 Check the status of the AC side disconnecting switch; Check the inverter's AC side connections (ref. par. 5 of this guide) and repeat the commissioning procedure.
The inverter does not establish parallel with the grid. Display message: PARAMETERS OUTSIDE TOLERANCE. Green LED: FLASHING Yellow LED: ON Red LED: OFF	Faulty grid cable connection.	 Check the inverter's AC side connections (ref. par. 5 of this guide) and repeat the commissioning procedure.



Problem	Possible causes	Checks/Possible solutions
The inverter does not establish parallel with the grid Display message: W003 Grid Fail Green LED: FLASHING Yellow LED: ON Red LED: OFF	Faulty grid cable connection. One or more grid parameters are outside the range permitted for connection to the grid.	 Check the inverter's AC side connections (ref. par. 5 of this guide) and repeat the commissioning procedure. Check that the grid voltage, at terminal block heads, is within the range (width and frequency) permitted for the inverter's operation and repeat the commissioning procedure. If this error is frequently repeated, consult the user manual for further information.
The inverter does not establish parallel with the grid. Display message: W003 Grid Fail Green LED: FLASHING Yellow LED: ON Red LED: OFF	The grid voltage exceeds the maximum operating value (264V L-N)	 Reduce the power of the photovoltaic generator (by disconnecting one or more strings or creating shading on the photovoltaic generator). If the phenomenon disappears, but you still note an increase in the grid voltage, the problem is to be found in high line impedance.
The inverter does not establish parallel with the grid. Display message: E013 Wrong Mode. Green LED: FLASHING Yellow LED: ON Red LED: OFF	Faulty configuration of the input channels: the switch for selecting the channel mode is set on channels in parallel, but the inputs on the inverter have not been short-circuited (independent channels).	 Check the status of selection switch for the input channel operating mode and for jumpers between the input channels (ref. par. 6 of this guide).





Problem	Possible causes		Checks/Possible solutions
The inverter does not establish parallel with the grid. Display message: E 025 Riso Low. Green LED: OFF Yellow LED: OFF Red LED: ON	Insulation resistance to the photovoltaic field <1Mohm.	•	Check the inverter's DC side connections (ref. par. 5 of this guide) and repeat the commissioning procedure. Check the adequacy and status of the devices used externally for protection against transitory over voltage. Remove them and retry. If necessary, replace them. Disconnect the DC line and the AC line. Measure the voltage between the positive pole (and the negative pole) for each of the generator's strings. If the voltage is near zero, one of the poles is (accidentally) connected to earth. Check the connections between the panels. If the problem is with only one inverter input, reverse the strings for the input channels and retry. If the problem moves with the strings, check for dispersions in the string (cables, connectors). If the problem moves with the input channel, it could be a fault in the inverter. If this error is frequently repeated, consult the user manual for further information.
The inverter does not establish pa- rallel with the grid. Display message: E018. Green LED: OFF Yellow LED: OFF Red LED: ON	The inverter detects excessive dispersion current to earth.	•	Carry out the same checks as in the previous point.



Checks/Possible solutions



Possible causes

Intervention of the magneto-thermal differential switch downstream the inverter. Display message: W003 Grid Fail Green LED: FLASHING Yellow LED: ON Red LED: OFF	 Faulty grid cable connection. Faulty switch sizing. Faulty sizing of the differential protection. Intervention of the devices external to the inverter for protection from transitory overvoltage. Damage to the devices for protection against transitory overvoltage on the inverter's AC side. 	• 00 ii · 00 • 00	Check the connections on the nverter's AC side (ref. par. 5 of this juide). Check that the switch's rated voltage s (at least) equal to the inverter's naximum output voltage. Check that the differential protection downstream the inverter is A/AC ype with a sensitivity of not less than 300mA. Check the adequacy and status of he protection devices used. Remove hem and retry. If necessary, replace hem. Check the status of the inverter's putput varistors; remove them and etry. If necessary, replace them.
The inverter does not establish parallel with the grid Display message: Waiting Sun Green LED: FLASHING Yellow LED: ON Red LED: OFF	The inverter's input voltage is less than the start-up voltage.	• () t • () • () • () • () • () • ()	Check that the voltage at the input erminals is greater than the start-up voltage. Check that the radiation conditions ire sufficient to operate the system. Check the strings' and the DC side's connections. Check the documentation on the izing of the photovoltaic system and evaluate a possible change to the start-up voltage on the LCD display.
The inverter does not commu- nicate through the RS485 port. Display message: none.	Faulty communication line connection. Faulty assignment of addresses to the inverters. Faulty assignment of communication speed (baud- rate). Use of an inappropriate signal converter.	() ()	Theck the connections between he inverters and to the monitoring ystem (ref. par. 7 of this guide) and the termination of the communication line. Theck that each inverter has different address to the others. Theck that each inverter has the paud-rate set at 19200bps. Yower One recommends the purchase of the PVI-RS485_RS232 or VI-USB-RS485_232 converter. f the PVI-USB-RS485_232 converter s used, check that the output is set parently.



Problem



12. Troubleshooting help

If it has not been possible to solve the problem through the start-up troubleshooting (ref. Par. 10) and the complete troubleshooting in the user manual, the following procedure should be followed:

- Check that connections between the Aurora, the photovoltaic generator and the grid have been correctly carried out.
- Carefully observe which of the LED is flashing or is stably lit and the notice text appearing on the display, with particular reference to the error code.

If you have not been able to remove the malfunction, contact customer service or the installer to request assistance.

Before contacting customer service make sure the following information is available in order to maximize the effectiveness of the intervention:

Information on the inverter:

- Aurora inverter model.
- Serial number
- Week of production
- · Input channel configuration (parallel / independent)

➡ Information on the photovoltaic generator:

- Brand and model of photovoltaic panels
- Number of strings
- Number of panels per string

Note: it is advisable to use the special "SYSTEM STRUCTURE" form on the next page to collect this information so the information is always available in case of need.

- Brief description of the fault?
- Can the fault be reproduced? If so, how?
- Does the fault repeat itself in cycles? If so, how often?
- ➡ Was the fault apparent at the moment of installation? If so, has it got worse?
- ➡ What are the atmospheric conditions when the fault occurs?



SYSTEM STRUCTURE

You are recommended to fill in this page with the information relating to the system and possibly supplement it with a copy of the system's wiring diagram. The information on this page could be very handy, should it be necessary to contact the Power One help service.

AURORA INVERTER			
Model (*):			
Serial Number (*):			
Week of production (*):			
PARALLEL INPUT CHANNEL CONFIGURATION	INDEPENDENT INPUT CHANNEL CONFIGURATION		
PV GENERATOR	MPPT1 PV GENERATOR		
Module brand:	Module brand:		
Module model:	Module model:		
Number of modules in series/string:	Number of modules in series/string:		
Number of strings in parallel:	Number of strings in parallel:		
	MPPT2 PV GENERATOR		
	Module brand:		
	Module model:		
Number of modules in series/string:			
	Number of strings in parallel:		

(*) Refer to the product's identification label on the right side of the inverter.

Date of installation:	
Date of commissioning:	
Stamp / Signature of installer (*)	:

(*) This document has no contractual value between the owner of the system and the installer.







RJ45 connectors				
	Pin #	Signal Name	Description	
	1	Not Used		
	2	Not Used		
87654321 R345	3	+TR	+ Data Line Required for RS485 communication.	
	4	+R	Remote OFF Required or Remote OFF control.	
	5	-TR	- Data Line Required for RS485 communication.	
	6	Not Used		
	7	RTN	Signal Return Common reference for logical signals.	
	8	Not Used		



APPENDIX

AURORA[®] Photovoltaic Inverters

APPENDIX B – CABLE WIRING DIAGRAM FOR RS485 LINE







APPENDIX B – RS485 CABLE SPECIFICATION

SINGLE TWISTED PAIR RS485 CABLE SPECIFICATION			
Type of Cable	RS485 EIA Application		
Cable Structure	1 twisted pair + 1 single conductor, shielded		
AWG	22 - 24		
Charateristic Impedance	120 Ω		
Working Frequency	1 kHz / 1 MHz		



DOUBLE TWISTED PAIR RS485 CABLE SPECIFICATION			
Type of Cable	RS485 EIA Application		
Cable Structure	2 twisted pair, shielded		
AWG	22 - 24		
Charateristic Impedance	120 Ω		
Working Frequency	1 kHz / 1 MHz		







APPENDIX C - TECHNICAL DATA

MODEL	PVI-3.0-TL-OUTD	PVI-3.6-TL-OUTD	PVI-4.2-TL-OUTD
INPUT PARAMETERS			
Nominal DC Power [kW]	3,12	3,75	4,375
Max. Recommended DC Power [kW]	3,5	4,15	4,82
Operating Input Voltage Range [V]		0,7xVstart - 580 (360 nominal)	
Full Power MPPT input voltage range (symmetrical load) [V]	160-530	120-530	140-530
Full Power MPPT input voltage range (asymmetrical load) [V]	200-530 (@ 2kW) / 112-530 (@ 1,12kW)	190-530 (@ 3kW) / 90-530 (@ 0,75kW)	190-530 (@ 3kW) / 90-530 (@ 1,38kW)
Absolute Max. Input Voltage [V]		600	
Activation voltage "Vstart" [V]	200 nominal (adjustable	within the range 120Vdc-350Vdc, ind	ependently/each input)
No of independent MPPT trackers		2	
Max. Input Power, each MPPT [kW]	2		3
No. of DC Inputs	2 (1 each	MPPT)	3 (2 for MPPT1, 1 for MPPT2)
Max. DC Current, each MPPT [A]	10 (12,5 short circuit)	16 (20 sho	prt circuit)
	4 (2 positive,	2 negative)	6 (3 positive, 3 negative)
DC Connection	Weidermüller / MultiCor	ntact Ø 4mm (male - positive input + f	emale - negative input)
		Mating cable connector included	
	Conductor cross se	ction: 4-6mmq/AWG12-10 - Cable Ø w	ı/insulator: 3-6mm
INPUT PROTECTION			
Reverse polarity protection		Yes	
Fuse rating, each input (-FS suffix versions only)	NA		NA
Thermally Protected DC side varistor		4 (2 for each MPPT)	
PV array insulation Control		according to VDE0126-1-1	
DC SWITCH (-5/-FS SUTTIX VERSIONS ONLY)		Integrated (Rating : 600Vdc / 25A)	
OUTPUT PARAMETERS	2	26	42
Nominal AC Power [up to 50°C, KW]	3	3,0	4,2
Max. AC Power [KW]	5,5	single phase (Live Neutral DE)	4,0
Ac Grid Connection	single phase (Live, Neutral, PE)		
AC Voltage Pange [V]	190.264 (ma	230 warv to comply with regulations in a	ach countru)
Nominal AC Frequency [Hz]	100-204 (11a)		acricountry)
Max AC Line Current [A]	145(16 short circuit)	17.2* (19 short circuit)	20 (22 short circuit)
Max. Ac Line current [A]		Screw terminal block	20 (22 Short circuit)
AC Connection	Conductor cross sec	tion: Solid 0 5-16mmg / Stranded:0 5-	10mma / AWG20-6
		Cable Gland: M25 - Cable Ø: 10-17mm	10mmq / 111020 0
Line Power Factor		>0.995	
AC Current Distortion [THD%]	<3.5	% at rated power with sine wave volta	ade
OUTPUT PROTECTION			
AC side varistors		2 (Live - Neutral / Live - PE)	
Ground fault protection (AC + DC leakage current)	according to VDE0126-1-1		
ENVIRONMENTAL PARAMETERS			
Cooling	Natural cooling		
Ambient Temp. Range [°C]	-25 / +60 (output power derating above 50 °C)	-25 / +60 (output power derating above 55 °C)	-25 / +60 (output power derating above 50 °C)
Opertaing Altitude [m]	2000		
Acoustical Noise [dBA]	< 50 @ 1mt		
Environmental IP Rating	IP65		
Relative Humidity	0-100% condensing		
MECHANICAL			
Dimensions [H x W x D]	547 x 325 x 210		
Overall Dimensions (whit flanges) [H x W x D]	689 x 325 x 222		
Weight [kg]			

(*) Limited to 16A for UK G83/1 Version.





APPENDIX C - TECHNICAL DATA

MODEL	PVI-5000-TL-OUTD	PVI-6000-TL-OUTD	
INPUT PARAMETERS			
Nominal DC Power [kW]	4,8	6,2	
Max. Recommended DC Power [kW]	5,75	6,9	
Operating Input Voltage Range [V]	0,7xVstart - 580	(360 nominal)	
Full Power MPPT input voltage range (symmetrical load) [V]	150-530	180-530	
Full Power MPPT input voltage range (asymmetrical load) [V]	220-530 (@ 4kW) / 90-530 (@ 0,8kW)	220-530 (@ 4kW) / 120-530 (@ 2,2kW)	
Absolute Max. Input Voltage [V]	60	10	
Activation voltage "Vstart" [V]	200 nominal (adjustable within the range 1	20Vdc-350Vdc, independently/each input)	
No of independent MPPT trackers	1		
Max. Input Power, each MPPT [kW]	4		
No. of DC Inputs	4 (2 eacl	MPPT)	
Max. DC Current, each MPPT [A]	18 (22 sho	ortcircuit)	
	8 x Weidermüller / MultiContact Ø 4mm (4 ma	le - positive input + 4 female - negative input)	
DC Connection	Mating cable cor	nector included	
	Conductor cross section: 4-6mmq/AW	G12-10 - Cable Ø w/insulator: 3-6mm	
INPUT PROTECTION			
Reverse polarity protection	Ye	25	
Fuse rating, each input (-FS suffix versions only)	NA	NA	
DC side varistors	4 (2 for each MPPT), thermally protected		
PV array Insulation Control	according to VDE0126-1-1		
DC Switch (-S/-FS suffix versions only)	Integrated (Rating	: 600Vdc / 25Adc)	
OUTPUT PARAMETERS			
Nominal AC Power [up to 50°C, kW]	5(**)	6	
Max. AC Power [kW]	5(**)	6	
AC Grid Connection	single phase 230Vac 50Hz + PE		
Nominal AC Voltage [V]	230		
AC Voltage Range [V]	180-264 (may vary to comply with regulations in each country)		
Nominal AC Frequency [Hz]	5	0	
Max. AC Line Current [A]	25 (32 short circuit)	30 (40 short circuit)	
	Cage-clamp t	erminal block	
AC Connection	Conductor Cross Section: Solid: 0,5-16n	mmq / Stranded: 0,5-10mmq / AWG20-6	
	Cable Gland: M32 - Cable Ø: 13-21mm		
Line Power Factor	>0,	995 Hudina and Angel	
AC Current Distortion [THD%]	<3,5% at rated power t	with sine wave voltage	
AC side ussisters	2 - 1	stants even al	
AC side variators	2, pius gas arre		
	according to VDE0126-1-1		
ENVIRONMENTAL PARAMETERS	Natural	cooling	
Ambient Temp Dange [%]	25 / 160 (output power derating above 60 °C)	25 / 160 (output nower depating shows 50 °C)	
Ambient Temp, Range [C]	-25 / +60 (output power derating above 60 °C) -25 / +60 (output power derating above 50 °C)		
Acoustical Noise [dBA]	2000 x50 @1mt		
Environmental IP Rating			
Palativa Humidity	C01I		
MECHANICAL	0-100% condensing		
BOX Dimensions [H x W x D]	7/0 v 2'	15 x 208	
Overall Dimensions (whit flanges) [H v W v D]	910 x 325 x 200		
Weight [kg]	210x 323 x 222		
in english (ng)	20		

(**) Limited to 4600W for Germany.





APPENDIX C - TECHNICAL DATA

MODEL	PVI-10.0-TL-OUTD	PVI-12.5-TL-OUTD		
INPUT PARAMETERS				
Nominal DC Power [kW]	10,3	12,8		
Max.Recommended DC Power [kW]	11,4	14,3		
Operating Input Voltage Range [V]	0,7xVstart - 850	(580 nominal)		
Full Power MPPT input voltage range (symmetrical load) [V]	300-750	360-750		
Full Power MPPT input voltage range (asymmetrical load) [V]	380-750 (@ 6,8kW) / 195-750 (@ 3,5kW)	445-750 (@ 8kW) / 270-750 (@ 4,8kW)		
Absolute Max. Input Voltage [V]	90	0		
Activation voltage "Vstart" [V]	360 nominal (adjustable within the range 2	50Vdc-500Vdc, independently/each input)		
No of independent MPPT trackers	2			
Max.Input Power, each MPPT [kW]	6,8	8		
	6 (3 each MPPT, optionally fus	ed) in PVI-10.0/12.5-TL-OUTD		
No. of DC Inputs	and in PVI-10.0/12.5-	and in PVI-10.0/12.5-TL-OUTD-FS version		
	4 (2 each MPPT) in PVI-10.	0/12.5-TL-OUTD-S version		
Max. DC Current, each MPPT [A]	18 (22 sho	prtcircuit)		
	12 x Weidermuller / MultiContact Ø 4mm (6 ma	ale - positive input + 6 female - negative input)		
	in PVI-10.0/12.5-1L-OUTD and in F	VI-10.0/12.5-IL-OUID-FS version		
DC Connection	8 x Weidermüller / MultiContact Ø 4mm (4 ma	le - positive input + 4 female - negative input)		
	in PVI-10.0/12.5-T	L-OUTD-S version		
	Mating cable cor	nector included		
	Conductor cross section: 4-6mmq/AW	G12-10 - Cable Ø w/insulator: 3-6mm		
INPUT PROTECTION				
Reverse polarity protection	Yes			
Fuse rating, each input (-FS suffix versions only)	10Adc / 900Vdc			
DC side varistors	4 (2 for each MPP1), thermally protected			
PV array insulation Control	according to	VDE0126-1-1		
DC SWITCH (-5/-FS SUTTIX VERSIONS ONLY)	Integrated (Kating: 1000Vdc / 25Adc)			
Nervice LAC Devery for the 50%C (JW)	10	125		
Man AC Power [up to 50 C, KW]	11 (¥¥¥)	12,5		
Max. AC Power [KW]	2 phase 400Vas E0Hzwith erwit	13,0		
Ac Grid Connection	3 phase 400vac SUHZ with or without neutral (3 or 4 wires) + PE			
AC Voltage Pange [V]	200. (200)/ac (mayyany to comply	with regulations in each country)		
Nominal AC Erequency [Hz]		n		
Monimal AC frequency [12]	16.64 por phase (104 short sirguit)	204 por phase (224 short singuit)		
Max. Ac Line current [A]	Crow term	sinal block		
AC Connection	Conductor Cross Section: Solid: 0.5-16mma / Stranded: 0.5-10mma / AWG20-6			
	Cable Gland: M40 - Cable Ø: 19-28mm			
Line Power Factor	>0.0	995		
AC Current Distortion [THD%]	<2% at rated power w	ith sine wave voltage		
OUTPUT PROTECTION				
AC side varistors	3. star connected to common po	pint, plus gas arrester to ground		
Ground fault protection (AC + DC leakage current)	according to	VDE0126-1-1		
ENVIRONMENTAL PARAMETERS	*			
Cooling	Natural	cooling		
Ambient Temp. Range [°C]	-25 / +60 (output power derating above 55 °C)	-25 / +60 (output power derating above 50 °C)		
Opertaing Altitude [m]	2000			
Acoustical Noise [dBA]	<50 @1mt			
Environmental IP Rating	IP65			
Relative Humidity	0-100% condensing			
MECHANICAL				
BOX Dimensions [H x W x D]	645 x 64	5 x 211		
Overall Dimensions (whit flanges) [H x W x D]	716 x 645 x 224			
Weight [kg]	38			

(***) Limited to 10000W for Benelux.





